



Frequently Asked Questions

Acquisition of NorthStar Healthcare Income, Inc. by an affiliate of Welltower OP LLC

- 1. Where do I find out more information on the acquisition of NorthStar Healthcare Income, Inc. (“NorthStar”) by an affiliate of Welltower OP LLC?**

Please see the Closing Form 8-K filed on July 9, 2025.

<https://www.sec.gov/ix?doc=/Archives/edgar/data/0001503707/000119312525137880/d126203d8k.htm>

- 2. Where do I find the Q&A issued by NorthStar Healthcare Income, Inc. in connection with the acquisition by the affiliate of Welltower OP LLC?**

Please see the FAQ issued by NorthStar Healthcare Income, Inc. on May 23, 2025.

<https://www.sec.gov/Archives/edgar/data/1503707/000150370725000012/projectcompoundmergerqa.htm>

- 3. When did the acquisition of NorthStar by Welltower OP LLC’s affiliate take place?**

The acquisition took place on June 9, 2025.

- 4. What consideration will I receive for my shares of NorthStar Healthcare Income, Inc.?**

NorthStar shareholders will receive \$3.03 per share in cash, without interest and less any applicable withholding taxes.

- 5. Who sent the original Northstar payments of \$3.03 per share to NorthStar holders?**

SS&C GID, Inc., (“SS&C”) was the pay agent for the transaction, and handled the final distribution payments to all NorthStar shareholders.

- 6. When were the original NorthStar payments of \$3.03 per share distributed??**

SS&C mailed checks and sent wire payments to holders on or about Wednesday, June 11, 2025

- 7. When did the pay agent change from SS&C to Computershare?**

On April 30, 2026, SS&C’s pay agent duties were terminated. As of September 8, 2026 Computershare is the pay agent.

- 8. I lost my buyout check for my shares of NorthStar who do I contact to receive a new check?**

Please contact Computershare at 866-246-3286 – Toll Free Number or 617-668-3068 – Local/DID Number.

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9. Who should I contact if I didn't receive my original NorthStar payment?

Please contact Computershare at 866-246-3286 – Toll Free Number or 617-668-3068 – Local/DID Number.

10. Where can I find NorthStar per share cost basis information?

For specific cost basis information please contact your accountant, tax preparer or investment advisor.

11. Who should I contact to obtain a copy of my old NorthStar statements?

Please contact Computershare at 866-246-3286 – Toll Free Number or 617-668-3068 – Local/DID Number.

12. Who can I contact if I have additional questions about the Welltower OP LLC's affiliate's acquisition of NorthStar?

Please contact info@welltower.com or 419-247-2800.